

Danielle Galvan

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LEAD BRAND AMBASSADOR EXPERIENCE

Popcorn, Redwood City — *Team Lead*

Feb. 2022

2 week project. Street team of 9. Oversaw 2 booths, flyering and promote app downloads

Chevron Soccer Academy, Salinas — *Team Lead*

March 2022

2 day event overseeing a team of 7. 3 tech booths, registration and breakdown.

American Express VIP Lounge, Pebble Beach — *Team Lead*

Feb 2019

3 day event. Checking wristband for entry. Greeter. Delegated tasks. Scheduled lunches. Reported to onsite lead for American Express.

BRAND AMBASSADOR EXPERIENCE

Mixhalo, San Francisco — *Brand Ambassador*

MONTH 20XX - MONTH 20XX

Worked in a team of 6 to engage and promote the use of Mixhalo app at the event.

AT&T Pro-Am, Pebble Beach — *Brand Ambassador*

MONTH 20XX - MONTH 20XX

Worked in a team of 4 in a tech tent to create customer engagement with the booth as well as brand loyalty. Participant count, merch inventory, breakdown.

GENERAL EXPERIENCE

Day to Day job is a Manager leading a team of 8. Includes accounting, scheduled, staff development and training.

- 15 years customer service experience.
- 10 years Client management experience
- 7 years management experience.

SUMMARY

Seven year veteran as a Brand Ambassador. I love energy and supporting others. With my own team and being on a team. New events, New people and always on a positive supportive team. Professional and friendly and always ready to support the client and their event goals.

SKILLS

Tech. Over the years I have used almost every device and software. Quick and confident learner.

Teams Checking in and out, scheduling lunches, handling client paperwork for events, tabling, communication



